

AUTOMOTIVE CRIF ROUNDTABLE TAKEAWAY

Back to growth in the "new normal"

The Role of Car Financing for the future of Automotive Sector

> April 28th 2020 10.30 – 12.00 CET Webinar





Takeaway Messages

- □ The **main concerns** of the Automotive Finance Industry caused by COVID19 pandemic are
 - **Dealer liquidity**
 - Increase risk of portfolio (expecially for SMEs)
 - o Lower demand from customers for car purchase
 - Increased probability of default
- Not all segment are affected in the same way. Trucks are less affected than buses or cars. For commercial vehicles there is more concern about long-term global economic situation than short term Covid effect.
- □ Automotive Finance companies will **support the relaunch** of the market by focusing on **renegotiations** and **tailored proposals** in order to deal with customers doubts and uncertainties. Flexibility is the key.
- **Digitalization** is no more an option and **Dealers will have to face a change management** program
- **European Governments will have a strong role** in supporting the recovery
- □ **Priorities:** Exit the emergency, Digitalization, Relationships, Innovative solutions (for customers evaluation), Tailor made financial solutions, Dealer network.









THANKS FOR YOUR ATTENTION



